

**TIDEL PARK COIMBATORE LTD.**

**Pre-Bid clarifications of E-Tender for Operations and Non-Comprehensive Maintenance of Integrated Building Management System (IBMS) Works held through video conference on 6<sup>th</sup> March 2025 AT 4.30 PM IN THE BOARD ROOM OF TIDEL Park Coimbatore Ltd. (TPCL), Coimbatore -641014**

**Tender No. BM-12011/2/2025-OPR**

<b>Sl. No.</b>	<b>Page No. / Clause No.</b>	<b>Clarification Sought</b>	<b>Response Made</b>
1.	Clause-20(i), Pg-33, Clause18.2, Pg.83 and Clause-15(7), Pg.108 of Vol.I	Number of Junior Engineers to be deployed per day is mentioned as 4 Nos. Should additional manpower be engaged for planning weekly off?	Contractor shall arrange to provide at his cost relievers for its Shift Personnel. Out of 4 Juniors Engineers, 3 Engineers should come in shift and one should be the reliever. Hence week off should be planned on rotational basis to ensure 24 x 7 uninterrupted IBMS services.
2.	--	When should PPM activity be carried out and through whom? Will it be through in-house team?	PPM activity will be carried out by the in-house team of the successful bidder either on weekdays or weekends, depending on the system's functionality and operational requirements.
3.	Clause 21(iii), Pg.35 of Vol.I	In case of breakdowns, whether any additional manpower to be deployed for troubleshooting?	Minor issues will be handled by the in-house team of the successful bidder. In case of major breakdowns, if contractor feels that the available manpower is inadequate, then they can engage additional manpower within the agreed rate.
4.	BOQ	BOQ should have provision for expenses relating to certification, training and charges for OEM services.	Expenses other than manpower cost should be included in the "Agency Service Charges" column in the BOQ.
5.	Clause 14, Pg.26 of Vol.I	What are the tools and tackles to be provided by the contractor for operations?	Tender condition holds good.

*Note: Details submitted along with e-tender in the e-tender portal only will be considered for evaluation. Submission of any details in any other manner will not be entertained.*